CUSTOMER SERVICE BULLETIN NO. 1592-02

ADG

MAR 2 0 1986

WS	SCS	INS
BS	CJ	TS
SDS	DJ	ICR
JS	JA	
BC	CR	File

0007*7555*4
SCHELLBERG W E
ARCHITECTURAL DESIGN
300 SE 3RD AV 405 IRONWOOD SQUARE
ROCHESTER MN 55901

Description __PROFILE III PLUS__

Model __III V. 01.00.00__

Stock No. __260-1592__

Date __FEB 24, 1986__

***** PURPOSE *****

Our records indicate that you are the registered owner of PROFILE III PLUS. Please be sure that the version number referenced matches your software. A problem has been identified in this version. If a heading contains over 23 characters, garbage is placed on the screen when in the Inquire, Update, and Add section of the program. To correct this, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

* * THE FOLLOWING PATCHES ARE REQUIRED * *

***** DISCUSSION *****

We at Tandy Corporation recognize the importance of quality control in our software products and this Customer Service Bulletin is one part of our commitment to an ongoing program of software quality assurance.

The modifications required will be accomplished by the series of PATCHES listed in the PROCEDURE section. If you are unfamilar with "PATCHING" your software, please refer to your computer OWNER's MANUAL for help.

After making these PATCHES your software will be upgraded to VERSION 01.00.01. Be sure to mark this version in your SOFTWARE VERSION LOG. (If your software package does not contain a Software Version Log, ask for one at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or participating Radio Shack Dealer.)

You may continue to use the 01.00.00 version of PROFILE III PLUS; however, please be aware that only the most current version of this software will be supported by Tandy/Radio Shack personnel.

Please check the front and back of all of your software manuals and be sure that all SOFTWARE REGISTRATION CARDS have been mailed to us. This will insure that you receive notifications about required changes to other packages you own.

Letters will come direct to you when patches or changes are REQUIRED. Other OPTIONAL patches or changes may be available for your software. Contact your local Radio Shack store for further information about possible optional patches.

***** PROCEDURE *****

At TRSDOS READY, apply the following PATCHES to a BACKUP copy of PROFILE III PLUS Version 01.01.00.

```
PATCH EFC9/CMD (ADD=64FF,FIND=EDB0E5,CHG=C3CAC5)
PATCH EFC9/CMD (ADD=C5CA,FIND=202020202020,CHG=09E5ED423E17)
PATCH EFC9/CMD (ADD=C5D0,FIND=202020202020,CHG=B930014FEDB0)
PATCH EFC9/CMD (ADD=C5D6,FIND=202020,CHG=C30265)
PATCH CM/CMD (ADD=70E2,FIND=202020202020,CHG=30312E30302E)
PATCH CM/CMD (ADD=70E8,FIND=2020,CHG=3031)
PATCH RM/CMD (ADD=70E3,FIND=2020202020202020,CHG=30312E30302E30)
PATCH RM/CMD (ADD=70EA,FIND=20,CHG=31)
```

WS	SCS	NS
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0007×7555×4
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ROCHESTER MN 55901

Description	PROFILE III PLUS
Model	III V. 01.00.01
Stock No.	260-1592
Date	FEB 24, 1986

***** PURPOSE *****
           Our records indicate that you are the registered owner of
PROFILE III PLUS. Please be sure that the version number referenced matches
your software. Presently, reports will not print any line containing an
exclamation point (!) as the last non-blank character in the data area. To
correct this, make the modifications to your software detailed in the
PROCEDURE section (below) as soon as possible.

          * * THE FOLLOWING MODIFICATIONS ARE REQUIRED * *

***** DISCUSSION *****
           After making these changes, your software will be upgraded
to VERSION 01.00.02. Please mark this version in your SOFTWARE VERSION LOG.

***** PROCEDURE *****
           Due to a problem in the PATCH utility, the following
corrections must be applied using a BASIC program. Put your TRSDOS disk in
Drive 0 and a BACKUP of the PROFILE Runtime disk in Drive 1. To enter BASIC,
type: BASIC -F:1 <ENTER>
           Type the following lines exactly as shown. Be sure to
press <ENTER> at the end of each line.

```
     10 CLEAR 500
     20 INPUT A$: OPEN "R",1,A$
     30 FIELD 1,128 AS L$,128 AS U$
     40 INPUT R,B,F,C
     50 IF R=0 THEN CLOSE: GOTO 20
     60 R=R+1: B=B+1
     70 GET 1,R
     80 IF B>128 THEN B=B-128: GOTO 110
     90 IF MID$(L$,B,1)<>CHR$(F) THEN 140
     100 X$=L$: MID$(X$,B,1)=CHR$(C): LSET L$=X$: GOTO 130
     110 IF MID$(U$,B,1)<>CHR$(F) THEN 140
     120 X$=U$: MID$(X$,B,1)=CHR$(C): LSET U$=X$
     130 PUT 1,R: PRINT "DONE.": GOTO 40
     140 PRINT "ERROR": GOTO 40
```

          Once the program is typed in, save a copy of it by typing
SAVE"name" (Example: SAVE"PATCHER")
          When prompted, type each line of text exactly as it appears
in the INPUT VALUES list below: (If you make a mistake, simply retype the
line. When the change is made, the program will say "DONE.")
          To begin execution of the program, type RUN <ENTER>
<<< INPUT VALUES >>>
     EFCA/CMD
     18,24,33,0
     0,0,0,0
     <BREAK>
          To return to TRSDOS READY, type: CMD"S" <ENTER>
          At TRSDOS READY, continue by applying the following PATCHES
to the BACKUP copy of PROFILE III PLUS:
     PATCH CM/CMD (ADD=70E9,FIND=31,CHG=32)
     PATCH RM/CMD (ADD=70EA,FIND=31,CHG=32)

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Description	PROFILE III PLUS
Model	III V. 01.00.02
Stock No.	260-1592
Date	FEB 24, 1986

0007×7555×4
SCHELLBERG W E
ARCHITECTURAL DESIGN
300 SE 3RD AV 405 IRONWOOD SQUARE
ROCHESTER MN 55901

PURPOSE
            Our records indicate that you are the registered owner of
PROFILE III PLUS. Please be sure that the version number referenced matches
your software. In this version of the program, a false error message "Attempt
to read past EOF filename/KX1", occurs sporadically when attempting to print
using the extended selection and sort. To correct this, make the
modifications to your software detailed in the PROCEDURE section (below) as
soon as possible.
            * * THE FOLLOWING MODIFICATIONS ARE REQUIRED * *
DISCUSSION
            After making these changes, your software will be upgraded
to VERSION 01.00.03. Please mark this version in your SOFTWARE VERSION LOG.
PROCEDURE
            Due to a problem in the PATCH utility, the following
corrections must be applied using a BASIC program. Put your TRSDOS disk in
Drive 0 and a BACKUP of the PROFILE Runtime disk in Drive 1. To enter BASIC,
type: BASIC -F:1 <ENTER>
            Type the following lines exactly as shown. Press <ENTER>
after each line.

```
    10 CLEAR 500
    20 INPUT A$: OPEN "R",1,A$
    30 FIELD 1,128 AS L$,128 AS U$
    40 INPUT R,B,F,C
    50 IF R=0 THEN CLOSE: GOTO 20
    60 R=R+1: B=B+1
    70 GET 1,R
    80 IF B>128 THEN B=B-128: GOTO 110
    90 IF MID$(L$,B,1)<>CHR$(F) THEN 140
    100 X$=L$: MID$(X$,B,1)=CHR$(C): LSET L$=X$: GOTO 130
    110 IF MID$(U$,B,1)<>CHR$(F) THEN 140
    120 X$=U$: MID$(X$,B,1)=CHR$(C): LSET U$=X$
    130 PUT 1,R: PRINT "DONE.": GOTO 40
    140 PRINT "ERROR": GOTO 40
```

            Once the program is typed in, save a copy of it by typing
SAVE"PATCHER". When prompted, type each line of text exactly as it appears in
the INPUT VALUES list below: (If you make a mistake, simply retype the line.
When the change is made, the program will say "DONE.")
            To begin execution of the program, type RUN <ENTER>
<<< INPUT VALUES >>>
    EFCC/CMD
    11,104,107,186
    11,190,107,186
    11,245,107,186
    11,105,144,82
    11,191,144,82
    11,246,144,82
    0,0,0,0
    <BREAK>
            To return to TRSDOS READY, type: CMD"S" <ENTER>
            Apply these PATCHES to the BACKUP copy of PROFILE III PLUS.
    PATCH CM/CMD (ADD=70E9,FIND=32,CHG=33)
    PATCH RM/CMD (ADD=70EA,FIND=32,CHG=33)